

# شركة معلومات الضيافة المحدودة

رؤية VISION  
2030  
المملكة العربية السعودية  
KINGDOM OF SAUDI ARABIA

WORRY FREE  
IT SOLUTIONS  
FOR YOUR BUSINESS

[www.aldiyafainfo.com](http://www.aldiyafainfo.com)



معلومات

Hospitality Information

COMPANY LIMITED

## WHO WE ARE



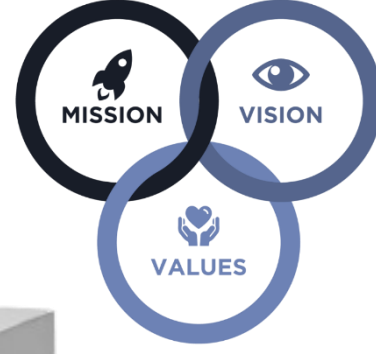
### About Company

was founded in 2009. In the past year, we changed our company name a couple of times due to some internal reasons. We have more than 12 years of experience in the market, in which we have driven our services to perfection.. With this experience, combined with the use of the latest in database, information technology and hospitality products, we provide a winning solution that maximizes your business throughput and increases business productivity and infrastructure.

## What We Do...



As one of the trusted and leading IT companies in Saudi Arabia, we provide the best solutions and services for businesses to help executives, IT professionals, and the business at large maximize business productivity and protect the company's information assets. In today's world, business is dependent more and more on technology to meet its immense demands. HICL provides assistance with pre-sales solutions prior to implementation and during and after-sale, along with our highly qualified technical sales, technical support, and specialized engineers



### Mission:

To provide exceptional products and services that not only meet mandatory needs but exceed the expectation of our customers and clients through planned and continuous improvement of our services, products, and processes

### Vision:

To be one of corporate IT Solutions provider encompasses international standards of excellence.

### Values:

- Client First, Services Excellence
- Quality Consciousness
- Innovative
- Flexible & Dynamics

### Strengths:

- A Professionally Managed IT Institution
- Total IT Solution & Services House
- Our Consultative Approach
- Significant Technical Expertise

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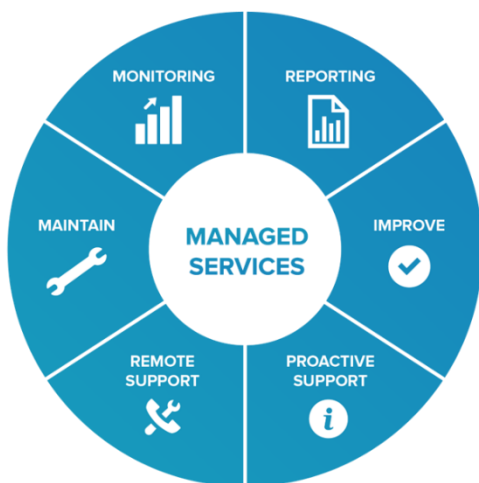
WORRY FREE  
IT SOLUTIONS  
FOR YOUR BUSINESS



# Our Services



- Software Development:
- Hotel PMS, HRMS, Accounting , TMS solution
- IT Consulting Services:
- Cloud Services:
- Cybersecurity Solutions:
- Data Analytics and Business Intelligence
- Managed IT Services AMC contract
- Enterprise Resource Planning (ERP):
- Internet of Things (IoT) Solutions:
- Blockchain Development:
- Digital Marketing and E-commerce Solutions:
- IT Infrastructure Solutions:
- Kiosk and digital signage solution
- Customer Relationship Management (CRM)
- Content Management Systems (CMS):
- Supply Chain Management (SCM):
- Healthcare IT Solutions:
- Disaster Recovery and Business Continuity:
- Biometric and RFID solution
- Data center solution



- Camera and security system solution
- Smart Building Technologies
- Smart Home Solution
- Digital Asset Management (DAM)
- Subscription Management Platforms:
- Smart Agriculture Solutions:
- HSIA solution high speed internet Access
- Orbita Hospitality solution
- Smart door locks solution
- Hotels and hospital electronic amenities supplies



# Cloud Services

## Content Management System

Disaster Recovery  
Business Continuity

## Hotel IPTV Solution

## Blockchain Development Services

## PRODUCTS

### Turnkey Digital Signage Solutions

The easiest to use most robust solutions available in the industry today

## ASSET MANAGEMENT

## SMART INTEGRATED DATA CENTER SOLUTIONS

## Healthcare IT Solutions for Hospitals

## Subscription Management & Recurring Billing Software

## DATA CENTER SOLUTIONS

## DIGITAL MARKETING SERVICES

GRANDSTREAM    H3C    AVAYA    D-Link  
NEC    CISCO    ALCATEL    YEALINK

## IP PHONES

## IT Consulting

## SMART AGRICULTURE

## Smart Building Technology Solutions

HIGH SPEED INTERNET ACCESS AND BILLING SOLUTION

# HSIA for Guest Internet

Hotels, Hospitals, Airports and Public Places

## Customer Relationship Management: Enhancing Business Relationships

### All-in-one Industrial IoT solution

Web-based Platform | Connectivity Hardware

Alarming | Remote Access

Data Visualisation | Data Logging

Internet of Things market

### SUPPLY CHAIN MANAGEMENT

TRANSPORTATION | INFORMATION TECHNOLOGY | DISTRIBUTION

MANUFACTURING | STORAGE | PROCUREMENT

## SMART HOMES VILLA SOLUTIONS

Smart Home Automation Systems is one that provides its home owners comfort, security, energy efficiency (low operating costs) and convenience at all times, regardless of whether anyone is at home.

## Networking Solutions

## BUSINESS INTELLIGENCE OVERVIEW IN DATA ANALYTICS

BI

### THE LOCK EXPERTS

PROFESSIONAL LOCK SERVICE SINCE YEAR 2009

SMART LOCKS

Emergency Call, On-site Assistance, Remote Monitor, IPMS & SMS & Enhanced Status Display

## IT Infrastructure Services

### Contactless Biometric & RFID Solutions With Temperature Detection

TDM01 | FACEPRO1-TD | FACEPRO1-TI | FACEPRO5-TD | TDM02

### ORBITA Hotel accessories

Hotel Energy Saving Switch, Bracelet Card, Mifare Card, Access control

## SECURITY CAMERAS

IP-Camera, server, network, digital-video-recorder

## Business Intelligence Services

### AMC

SOFTWARE UPDATES | ECONOMIC SERVICES | TECHNICAL SUPPORT

TAC SUPPORT SERVICES | SERVICE MANUAL | CUSTOMIZED TICKETS | QUICK SERVICES | HARDWARE BACKUP

- Regular check on Software Updates
- Cost Savings on repair and maintenance
- Exclusive knowledge in handling tech issues
- Ensure "NO" hardware failures
- Quick response from the Service team
- Organized Online Ticketing System
- Minimize Server / Computer Downtime
- Tech Team to handle Customer queries

## CYBER SECURITY

## SOFTWARE DEVELOPMENT

110-240V AC

# Hotel Room Control Unit GRMS

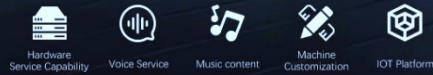
GTD hotel room intelligent control system using automatic control, network information, artificial intelligence, big data and other technologies



Enjoy whole-house smart life

# AI VOICE SMART SCREEN

We provide the whole machine + SDK/API/voice protocol and other full-stack technology output, integrated core hardware and software and audio/video IoT ecological resources, support OEM/ODM depth of customization and development, which can achieve rapid iteration of the UI and differentiation of the product to create a DEMO can be completed in 7 days to verify the delivery.



7 INCHES

# Color Touch Screen Hotel Bedside Panel

- Integrated voice control, scene, lighting, air conditioner, curtains, information, music and other full-featured operations.
- Power on 2 seconds, touch response 0.1 seconds.
- 7-inch TFT color touch LCD screen



HD screen



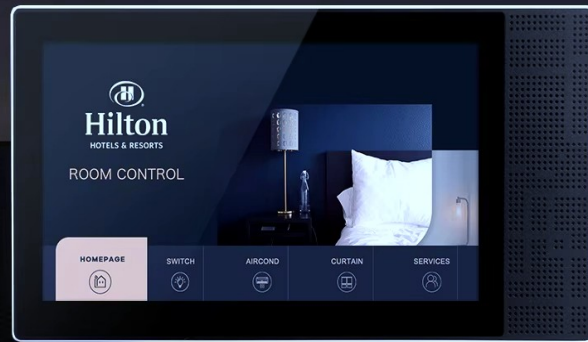
Voice control



Remote control



Capacitive touch



110-240V AC

# Hotel Doorplate System

Integrate door bell, non-disturb, clean, check in, laundry, etc. multiple room service function.





## AUTHORIZED CERTIFICATE

Presented To

Hospitality Information Company Limited

As Orbita's Sole agent to sell the products with the brand of  
ORBITA In Jeddah, Makkah and Madinah region in Saudi Arabia  
Market from March 01,2025.

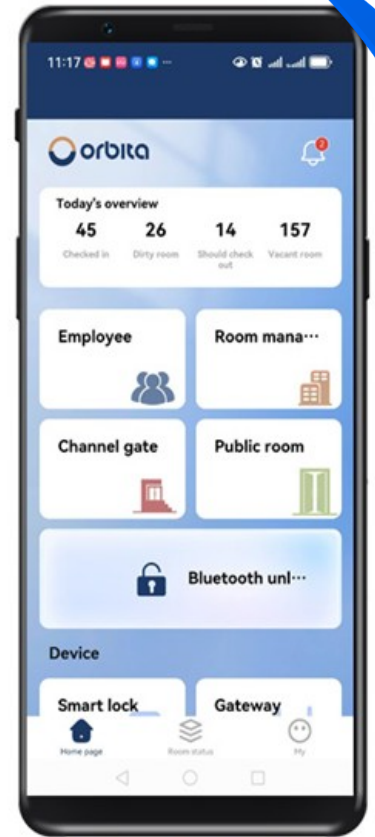


  
Authorized Signature  
Orbita Technology Co.,Ltd.





Hotel Management System



Hotel Management APP

- To show room number, status of batteries, time & date.
- Indication of lock status such as: "Welcome", "Do not disturb", "Wrong card", etc.



E3041

E4031

S3063P

E3061P

# HOTEL LOCK

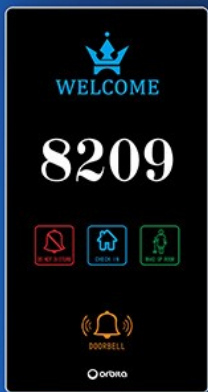
Error self-detective info is available as well.





## ORBITA SMART HOTEL SYSTEM

We provides you with Professional Intelligent Smart Hotel Solution



# Hotel's RFID key Card



SAPELE

MAPLE

OAK

BEECH

BAMBOO

BASSWOOD

CHERY



A Full-House Smart System Solution

# SMART HOME SYSTEM



WiFi

ZIGBEE 3.0

ZIGBEE certified product

RoHS CE SRRC FCC

Smart K [see more solutions >](#)

## Smart Home Full Guard

support multi-device controlled, enjoy your smart home with WiFi smart home devices.

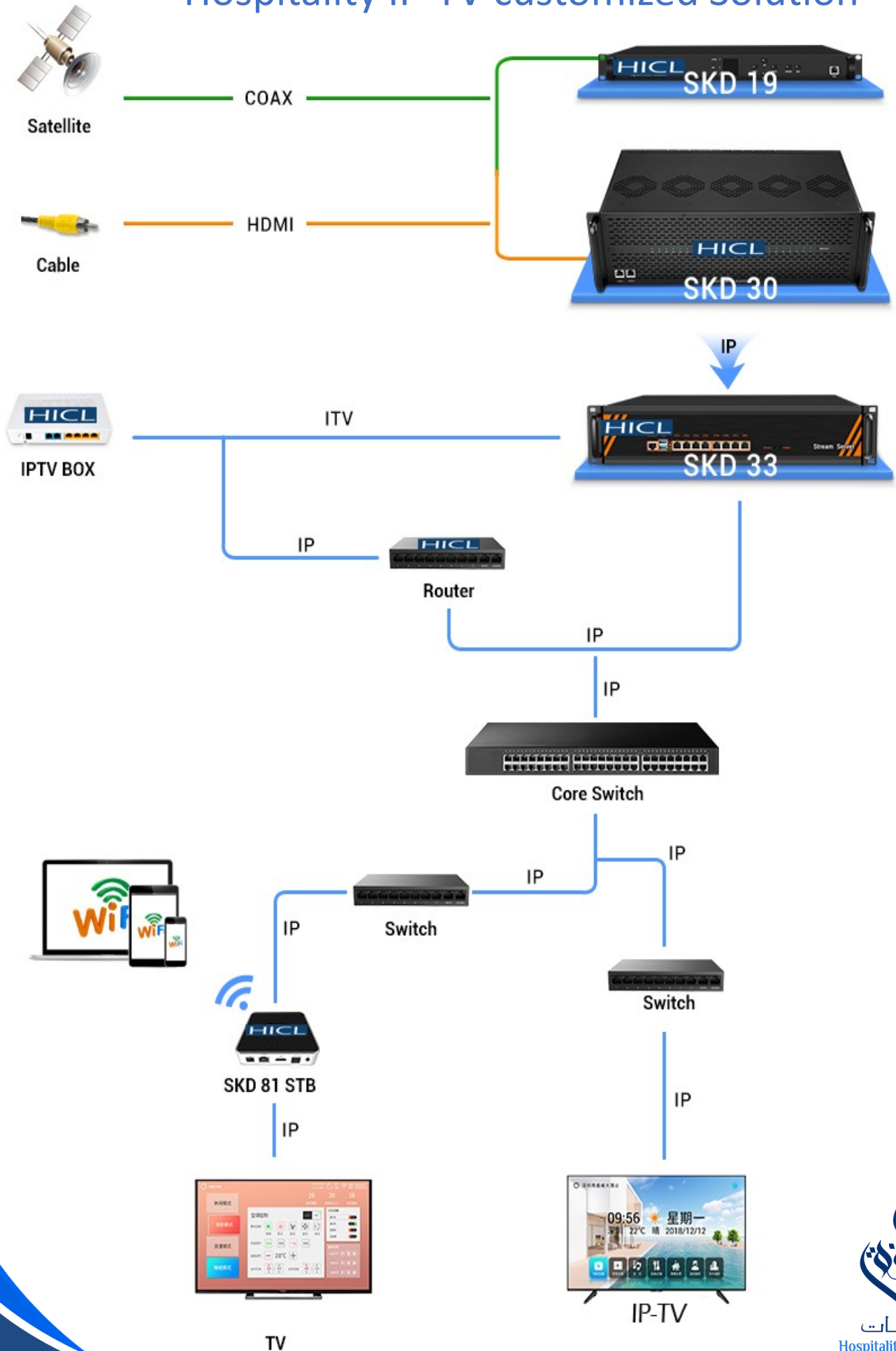


MAKE YOUR HOME SMARTER



# HICL IP-TV

## Hospitality IP-TV customized Solution



# DELL EMC

- Low to the High Configuration
- Easy Price Comparison
- 24X7 Support with 3 Yrs Warranty

# DELL EMC



A Total Guide for Buying a New Server

# Server

Build Your Next Generation



## HPE Server DL380 Gen11



**Hewlett Packard  
Enterprise**



**Hewlett Packard  
Enterprise**



**WHY BUY?**  
WHEN YOU CAN  
**RENT**



# IT DEVICES ON RENTAL

FOR COMPANIES & BUSINESS

LAPTOPS | DESKTOPS | PRINTERS | SERVERS | NETWORKS



SEALED DEVICES  
WITH WARRANTY



FREE ANTIVIRUS  
SOFTWARE



LONG-LASTING  
BATTERY LIFE



# CCTV SERVICE

Secure your space with our professional CCTV installation and monitoring services!

## Our Services

- ✓ Maintenance Contract
- ✓ CCTV Installation
- ✓ System Maintenance & Repair
- ✓ Remote Monitoring Setup



**NDAA  
COMPLIANT**

**COLOR  
NIGHT VISION**

**WDR  
Wide Dynamic Range**



**WEATHER  
PROOF**

**PTZ  
Full Motion Sensors**

**ULTRAHD**

**SURVEILLANCE SECURITY**





## Cloud, Make Your Business Easy

- Self-organizing network
- Cloud portal authentication
- Remote monitoring and maintenance
- Upgrade firmware via Cloud
- APP library dynamically update



# IP Telephony Communication Solution



## HOSPITALITY HOTEL IP PBX SOLUTION



More Compatibility



# Commercial Audio & Public Address Solutions



**Wi-Fi/Matrix/DAB+ Mixer Amplifier**  
**100V Power Amplifier**  
**DSP/DANTE Power Amplifier**  
**8Ω/4Ω Professional Power Amplifier**



## 5G WI-FI Digital Conference System

Wired & wireless mixing conference system  
Rich Application  
EQ regulation  
PC control  
Simultaneous interpretation  
Support 4096 wired microphone  
and 250 wireless microphone unit  
DSP processor  
Two Output /Built in two 2\*50W amplifier



## Smart Home Music Player

Touch control  
Support MP3 player  
Bluetooth/Wifi connection  
Built-in HiFi Amplifier





# Best Sound System for

Hotels , Hospitals, CAFÉ, Lounges, Company, Meeting Rooms  
Home & Villa's



## CMX Milestones:

- 350 Loudspeakers & 300 Amplifiers R & D & Manufacture in Self-Owned Factory
- EN54 Yearly Audit Factory, ETL & TUV Yearly Audit Factory
- EN54-24 Loudspeakers OEM More Than 25 European Brands IP Audio System About 50 Models with R & D Patents
- Wi-Fi Conference System with Interpretation About 40 Models with Design Patents
- Loudspeaker R & D Team of 15 Year Plus Background
- 20 Loudspeakers & 5 Range Amplifiers New Release Every Year



EN54-16 Voice Evacuation System

EN54-24 Fireproof Speaker

IP PA Audio System

SIP Intercom System

5G WI-FI Conference System

Digital PA System

DAB Amplifier

Smart Home Audio System

DSP/DANTE Amplifier

WI-FI Amplifier

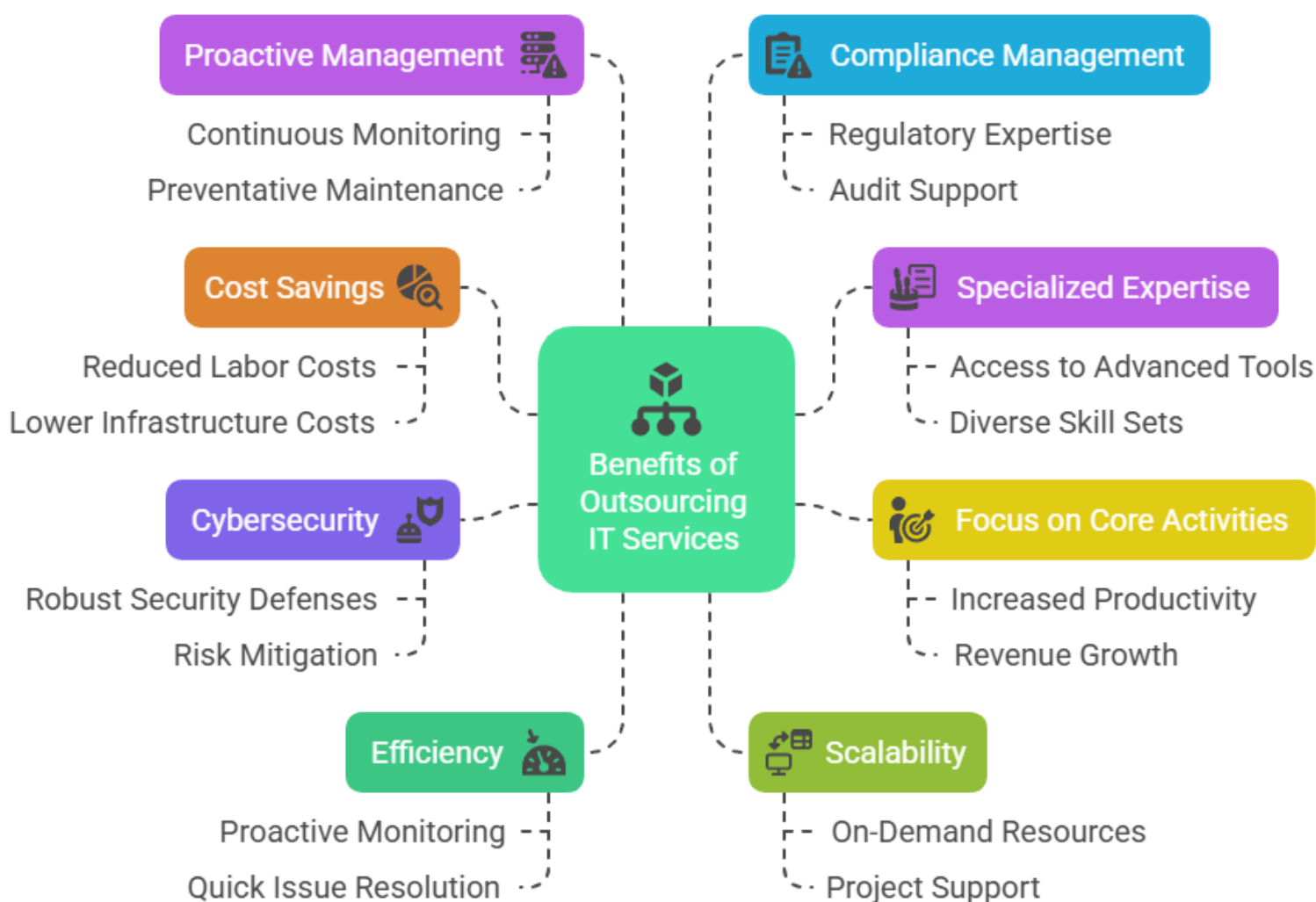
PA Loudspeakers



# Should we outsource our IT?

THE ADVANTAGES, BENEFITS, AND WHAT YOU NEED TO KNOW

## Benefits of Outsourcing IT Services



## IT Outsourcing

Choose the Right Partner



# AI Chat Bot for hotel business

**HIOL**  
Hospitality Information Co., Ltd.  
شركة معلومات الضيافة المحدودة



## Benefits of Hospitality Chatbots

Increased direct bookings

Lower customer service costs

Lower booking abandonment

Personalized experiences

Positive review mgeneration

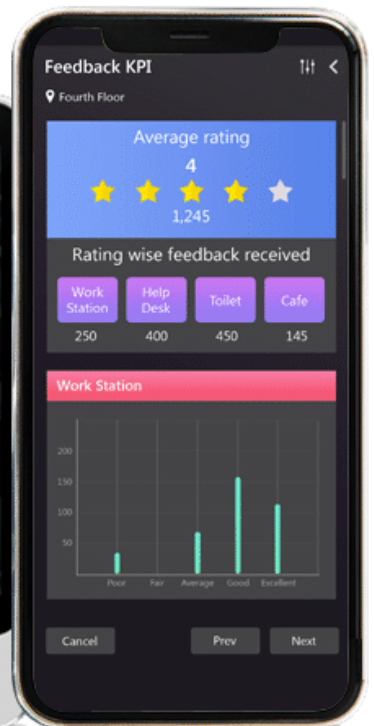
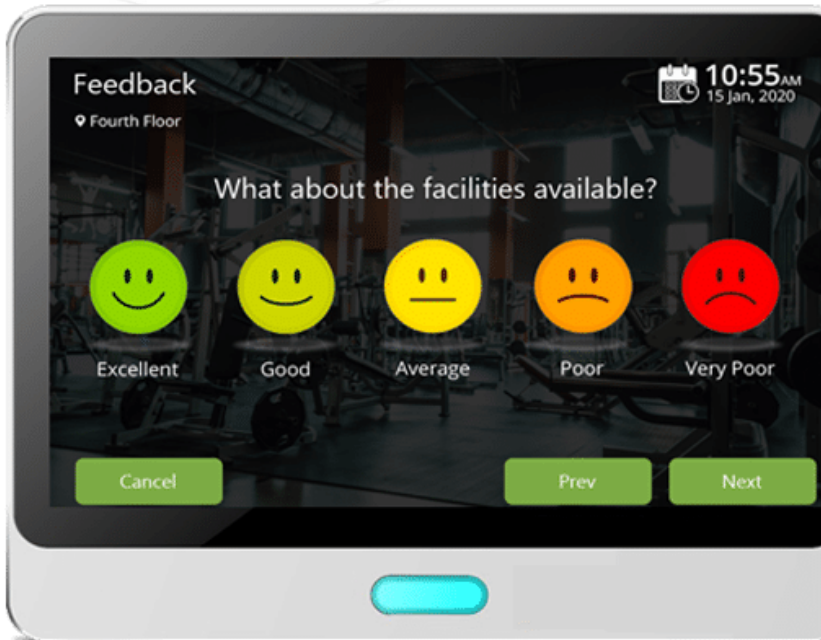
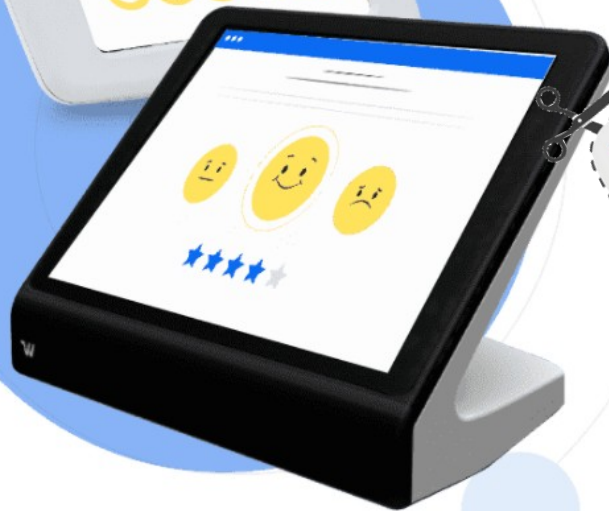
Optimized workload

Global presence

HI!

# Feedback system

## Hotels, Café, restaurants, and Hospitals



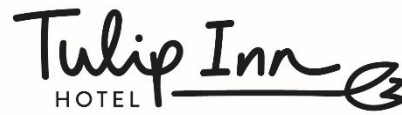
CUSTOM  
**SOFTWARE**  
DEVELOPMENT



Below is a list of our preferred technology partners.  
We offer a wide variety of solutions by other vendors as well



# projects and Supplies



# projects and Supply



# Some of our IT & Orbita's References



Dar Al Taqwa Madinah Hotel, Medina Saudi Arabia



Rahwan Palace For Hotel Units Baljurashi, Saudi Arabia



Dorar Al Eiman Royal Hotel Makkah, Saudi Arabia



Al Safwah Royale Orchid Makkah, Saudi Arabia



Le Park Concord Rabwah Riyadh, Saudi Arabia



InterContinental Riyadh, an IHG Hotel, Saudi Arabia



Al Ahssa college Of Technology Hofuf, Saudi Arabia



Sunrise Apartment King Abdullah Economic City, Saudi Arabia



Asala Residence Mohamed Al Habib Real Estate Company Riyadh, Saudi Arabia



Deem Residence by Al Saedan Real Estate Company Riyadh, Saudi Arabia



Crown Rose Hotel Riyadh, Saudi Arabia



Motiara Hotel Riyadh Saudi Arabia



Saudi Arabia Fortune furniture



Saudi Arabia Copthorne Hotel Riyadh by Millennium



Saudi Arabia Hotel Mirage Taiba



Saudi Arabia Mercure Value Hotel



Saudi Arabia Habitat Hotel



Saudi Arabia " ITCC-Data center, Riyadh, KSA "

# Some of our IT & Orbita's References



Vittori Palace Hotel Riyadh, Saudi Arabia



First Avenue for Real Estate Development, Saudi Arabia



Thiqa Real Estates Company Riyadh, Saudi Arabia



Al Majdiah Residence Riyadh, Saudi Arabia



Alreem Village Hotel Al Jubail, Saudi Arabia



Cantonal Hotel By Warwick, Saudi Arabia



Salsabil by Warwick



Holiday Inn Jeddah, Saudi Arabia



Saudi Arabia Sunrise Hotel



Saudi Arabia Al-Safwa Hotel



Saudi Arabia Tulip inn Dammam



Saudi Arabia Rosalina Hotel & Suite



Marina Palace Madinah



Karam Al Madinah



Al Andalus suits Madinah



Karam Golden Al Madinah



Mias Hotel Al Madinah



Durrat Al Eman Al Madinah

# Some of our IT & Orbita's References



**Al Salam Hospital Madinah**



**As saafa Golden Madinah**



**Hotel Ameen Madinah**



**Meraj Tabia Madinah**



**Karam al Khair Madinah**



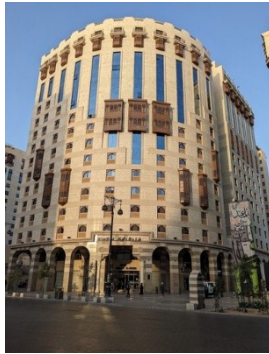
**Karam Taiba Madinah**



**Amjad Al Garra Madinah**



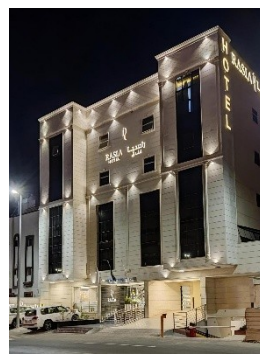
**Manazil Al Sawaf Madinah**



**Manar Hotel 1 Madinah**



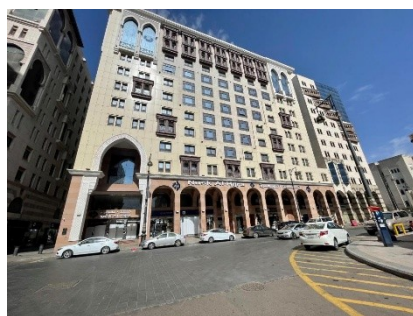
**Manar Hotel 2 Madinah**



**Rasia Hotel Madinah**



**Sela Hotel Madinah**



**Nusk Al Hijra Madinah**



**Elas Baiyy Hotel Madinah**



**Hassana Suits Madinah**



# HOW TO REACH US



[www.aldiyafainfo.com](http://www.aldiyafainfo.com) [www.orbitaksa.com](http://www.orbitaksa.com)



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world wide  
travel & tourism